

## **Attachment D: Experience and Capacity**

Please include any relevant agency documentation that addresses the following:

### **Agency Structure and Capacity**

- Agency's organizational chart. Please note if any restructuring occurred within the last 24 months.
- Resumés of the staff members who will provide services and those who will supervise and oversee the project.
- Staff capacity to manage project.

### **Agency Equity and Inclusion**

- Agency's policies, practices, services, and systems that promote equity and inclusion for all people, particularly people of color and communities that are disproportionately represented among the homeless population.
- Agency's engagement and service delivery model for underserved communities who are disproportionately impacted by homelessness, including efforts related to service design, staffing, outreach and engagement approach, and language.
- Agency's self-assessment of its equity and inclusion practices, including any external input.

### **Agency Policies and Procedures**

- Agency's intake or enrollment forms
- Program screening criteria
- Agency's client termination policy
- Agency's grievance policy and relevant forms